was commissioned as a 2nd lieutenant in the Marine Corps the day I graduated from college in 1965, having gone through Princeton on a NROTC scholarship, New Marine officers are sent directly to the Basic School in Quantico, Virginia for 6 months of training. After graduating first of 400 other new lieutenants from Basic School, I asked for

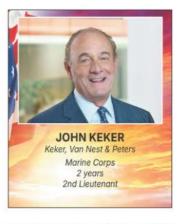
any as-

ment, but the Marine training (or brainwashing) is so good that all I wanted to be was an infantry platoon leader in a war zone. And I was. Arriving in Vietnam in early 1966, leader of 60 Marines, (3 rifle squads and two weapons squads), I lasted less than 8 months before I was wounded. operated on in Phu Bai, DaNang, and eventually Bethesda Naval Hospital, and later retired for disability. I had lost half my Marines, killed or wounded, by the time I left Vietnam.

What did I learn that has served could have me well in starting our litigation firm, now Keker, Van Nest & Peters LLP, and seeing the firm thrive sign- since 1978? I learned some characteristics of sustainable high-

er performing cultures, as explicated in a wonderful book entitled "Lessons from the Hanoi Hilton" by Peter Fretwell and Taylor Baldwin Kilend, including:

- 1. A sustainable high performance culture is mission-centric. not leader centric. Leaders and followers may change, but the mission doesn't.
- 2. Leaders protect followers by creating an environment of inclusion, honesty and second chances. Leaders care for the needs of others while still challenging them to grow and learn.
- 3. Individuals and small teams are entrusted with personal responsibility and authority in most daily decisions.
  - 4. Members of a sustainable high performing culture are



willing to face their fears and take risks. They use failure as a learning mechanism, part of the high price of success, in their relentless pursuit of the mission.

Veteran profiles continue inside